Brynna Levin Sibilla, M.S.W. Licensed Clinical Social Worker 1934 N.E. Broadway * Portland, OR 97232

Office Policies and Procedures

Below you will find an explanation of the administrative details of this office. I am providing this information in an effort to save time, but encourage you to discuss any questions or concerns about these matters with me. Our mutual agreement is an important first step in our work together. Thank you for your time and attention.

<u>Confidentiality:</u> Your participation in treatment and all information about you is confidential and will not be disclosed to anyone without your written consent. The only exceptions are: 1) Cases of suspected abuse or neglect of a child or elder, 2) Cases where I believe you present a clear and imminent danger yourself or to another person, 3) Cases where a court subpoenas me to testify or subpoenas my records, 4) Cases where an insurance company is helping to pay the fee and requires information about diagnosis and /or reports about treatment.

<u>Fees and Billing</u>: The fee for my professional services is \$130 for an individual session and \$150 for a couples session if you are paying in full at the time of service (or if mailed to me directly following a phone session). It is \$160 per 50 minutes (1st session \$180) if I am billing an insurance company. You will be charged at this same rate for additional services provided at your request or for your benefit (at the request of an insurance company, attorney etc) such as report writing, consultation with other professionals, phone calls over ten minutes with you or others. Payment is expected at the time of the visit unless other arrangements are made with me, in writing, in advance of the appointment. Ultimately, if you do not pay as agreed, your account may be turned over to an attorney or collection agency. In that circumstance, your confidentiality will, by necessity, be breached.

<u>Appointments</u>: Your appointment time is held exclusively for you. You need to call my office at least 24 hours in advance in order to cancel or change your appointment. Otherwise, you will be charged for the session. Insurance companies do not reimburse for missed sessions. I rely on voice mail for communication. By signing below you authorize me to leave voice messages regarding appointment dates and times for you at the number you provide below. If you request that I communicate with you via email I limit those messages to appointment date and time information only and do not respond to other content as email is not secure/confidential. I do not text with clients.

Other communication: I don't accept "friend requests" on facebook. nor exchange messages via other social media.

<u>Insurance:</u> Please consult your policy for your coverage of outpatient psychotherapy with a licensed clinical social worker. If your insurance covers my services I will bill your carrier for you providing whatever clinical information they may need. I consider your insurance company to be under contract with you, and therefore you are responsible for tracking this coverage as treatment progresses. Likewise, I consider you to have an agreement with me and consider you to be responsible for the entire bill whether the insurance company pays or not.

<u>Emergencies</u>: In case of an urgent situation you may leave a message on my answering machine as I check it throughout the day. If you need immediate support before I call, you may contact Multnomah Mental Health Crisis @503-988-4888. In the event of a life threatening situation call 911 or go to the nearest emergency room. When I am out of town another licensed therapist will be on call, should the need arise.

<u>Consent to Treatment:</u> Your signature below indicates that you have read and agree to services under the conditions listed above. If, at any time, you have concerns or questions regarding your treatment, please discuss them with me. You have the right to request changes or to refuse treatment at any time.

		Address:
Signature	Date	
		Phone #
Emergency contact	Date	Phone #s

Brynna Sibilla, LCSW 1934 NE Broadway * Portland, OR 97232 503-280-1101

Confidential Client Information

Identifying Information

Client's Name:_				First App	ot. Date:
Gender:	_Age:	_Birth I	Date:	_ Driver's L	ot. Date: icense:
Home Address:			City/	State:	Zip
Home Tele:		Cell:		work:	
OK to leave me	ssages at v	which one	e(s)?		_
Others living in	the home:				
Name			Age:	Re	lationship to elient
	High Scl	nool	College	Technical	Graduate
Education: 1-2-3	-4-5-6-7-8-9	9-10-11-12	13-14-15-16	Y/N	Degree:
Your Employer:	:		Ο	ccupation:	
How long at cu	rrent job:_		Military H	listory:	
Marital Status:_		_ Spous	se/Partner's	Name:	Age:
Emergency con					
	Na	me	Relationsl	nip	Telephone

Client Name:_____

Presenting Problem

Please describe the problem(s) that brought you here and when this began to negatively affect you.

To what degree have the problems you're dealing with affected you in the following areas :

 Work/Study:
 ____No impact ____Moderate Impact ____Significant Impact

 Physical Health:
 ____No impact ____Moderate Impact ____Significant Impact

 Family:
 ____No impact ____Moderate Impact ____Significant Impact

 Social:
 ____No impact ____Moderate Impact ____Significant Impact

What have you tried to resolve the problem?

How will you know if therapy has been successful?

What are your top goals for therapy?

Current Symptoms

Please circle the number to rate the following symptoms according to the degree to which they are troubling your current life. Also, in the blank, indicate how long these problems have affected you.

Scale 1=extr	em	nely	' bi	g p	rol	ble	m	6= little or n	10 C	on	cer	n			
MOOD	1	2	3	4	5	6		IMPULSE Control	1	2	3	4	5	6	
Tiredness	1	2	3	4	5	6		Anger	1	2	3	4	5	6	
Inferiority Feelings	1	2	3	4	5	6		Temper	1	2	3	4	5	6	
Concentration	1	2	3	4	5	6		Hurting others	1	2	3	4	5	6	
Appetite	1	2	3	4	5	6		Hurting self	1	2	3	4	5	б	
Weight Gain/Loss	1	2	3	4	5	б		Dangerous behavior	1	2	3	4	5	6	
amount in last	ma	onth	1					SUBSTANCE USE	1	2	3	4	5	6	
Sleep	1	2	3	4	5	6		Alcohol	1	2	3	4	5	6	
Nightmares	1	2	3	4	5	6		Drinks/week							
Insomnia	1	2	3	4	5	6		Drugs	1	2	3	4	5	6	
Ambition	1	2	3	4	5	6		Caffeine	1	2	3	4	5	6	
Unhappiness	1	2	3	4	5	б		Drinks/week							
Irritability	1	2	3	4	5	6		Tobacco	1	2	3	4	5	6	
Depression	1	2	3	4	5	6		Packs/week							<u></u>
Manic Behavior	1	2	3	4	5	6		RELATIONSHIPS	1	2	3	4	5	6	
Suicidal Thoughts	1	2	3	4	5	6		Friends	1	2	3	4	5	6	
ANXIETY	1	2	3	4	5	6		Marriage	1	2	3	4	5	6	
Nervousness	1	2	3	4	5	6		Separation/Divorce	1	2	3	4	5	6	
Panic Attacks	1	2	3	4	5	6		Children	1	2	3	4	5	6	
Compulsive Behavior	1	2	3	4	5	6		Shyness	1	2	3	4	5	6	
Obsessive Thoughts	1	2	3	4	5	б		Loneliness	1	2	3	Ą	5	6	
Fears	1	2	3	4	5	6		Fear of being alone	1	2	3	4	5	6	
HEALTH	1	2	3	4	5	б		Distancing others	1	2	3	4	5	б	
Bowel Troubles	1	2	3	4	5	6		SEXUAL Problems	1	2	3	4	5	б	
Headaches	1	2	3	4	5	б		SELF CARE	1	2	3	4	5	6	
Stomach Trouble	1	2	3	4	5	6		Work	1	2	3	4	5	6	
Binging/Purging	The set	2	3	4	5	6		Career Choices	1	2	3	4	5	6	
THOUGHTS	1	2	3	4	5	6		Education	1	2	3	4	5	6	
Making Decisions	1	2	3	4	5	6		Legal Matter	1	2	3	4	5	6	
Memory	1	2	3	4	5	6		Finances	1	2	3	4	5	6	
Confusion	1	2	3	4	5	6		Stress	1	2	3	4	5	6	
Communicating	1	2	3	4	5	6		Incest	1	2	3	4	5	6	

	Client Name
THERAPY HISTORY	
Have you ever been in therapy/counseling before? If Yes, how many times	Yes No
Have you ever been hospitalized for psychological or emotic If Yes, how many times	nal problems? Yes No
If Yes to either question above, please describe your experient previous episode of treatment.	ence(s) below beginning with the most recent
Treatment Episode:	
When did you see the counselor (your age or dates):	
Who did you see:	
Did you go alone or with others?	
What problems were addressed?	
What did you like or gain from the experience?	
What did you not like about it?	
Treatment Episode:	
When did you see the counselor (your age or dates):	
Did you go alone or with others?	
What problems were addressed?	
What did you like or gain from the experience?	
What did you not like about it?	
Treatment Enjando	
Treatment Episode:	
When did you see the counselor (your age or dates):	
Who did you see: Did you go alone or with others?	
What problems were addressed?	
What did you like or gain from the experience?	
What did you not like about it?	

(Please use an additional page if you have other past therapy/counseling experiences to report.)

Client Name

FAMILY BACKGROUND

Where did you grow up and who did you live with?

How would you describe your childhood?

What problems did your family have? What strengths?

Who are you closest to today?

Please describe any family history (past or present) of psychological or emotional problems.

MEDICAL INFORMATION	IFORMATION	OR	INF	ICAL	MED
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Have you seen a doctor in the last year?	Yes	No
If Yes, for what problems?		

Who is your Primary Doctor? _____ Doctor's phone: _____

Please list any medications you are taking now including dosage and frequency:

Do you have any allergie	es? Yes	No
Do you navo any anorgh		

Have you ever been treated in a hospital? If Yes, for what problems? ______

Have you ever been in an accident or suffered any kind of physical/emotional/sexual trauma? Yes ____ No ____

Please give brief description of kind of trauma and when it happened:

What kind of treatment did you receive, if any?

Have you ever had a head injury? Yes ____ No ____

Other serious medical conditions past or present:

		Client Name	
SUBSTANCE USE HISTORY			
Do you use/have you used	O Current	O Past	O No
alcohol? <i>Alcohol Frequency:</i>	e ouriont		0 110
O Never O Less than 1 time/month Usual Alcohol Consumption:	O 1-4 times/month	O 2-3 times/week	O Daily
O None O1-2 drinks per sitting	O 3-4 drinks/sitting	O 5 or more drinks	per sitting
Intoxication Frequency: O Never O Less than 1 time/month	O 1-4 times/month	O 2-3 times/week	O Daily
Other Substance Use: (Check all used in p O None O Marijuana O Cocaine O Inhalents O Prescription Drugs	Oast 6 months) O Sedatives O Opiates	O Stimulants (spee O Hallucinogens (L	
O Caffeine (number of cups/day) O Tobacco (number of cigarettes/day)			
Alcohol or other drug related problems:OBingesOJob ProblemsOHangoverOLegal ProblemsSeizuresOProblems with FriOInability to stop after first drink/use	_	y lapse O Medical C	oncerns in Tolerance
History of Substance AbuseTreatment:ONoneOStopped ofOAttended In-patientOAttended of		ended AA/other 12-ste ended community bas	
Please describe treatment received and ou			
Please describe any family substance abus	se history:		
	_ Excessive Television	-	
COORDINATION WITH OTHER SERVICE	5:		
Please indicate if there are other agencies/ Other Mental Health Provider:	•	whom you are curren ney:	•
Physician:	Juvenile Dep	ot.:	
Corrections:		tive Services:	
Career Counselor: Employee Assistance Program:			

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Telemental Health Informed Consent

I ______, (name of client) hereby consent to participate in telemental health with $\underline{B_{MAR}}$ (name of provider) as part of my psychotherapy. I understand that telemental health is the practice of delivering clinical health care services via technology assisted media or other electronic means between a practitioner and a client who are located in two different locations.

I understand the following with respect to telemental health:

- 1) I understand that I have the right to withdraw consent at any time without affecting my right to future care, services, or program benefits to which I would otherwise be entitled.
- I understand that there are risk and consequences associated with telemental health, including but not limited to, disruption of transmission by technology failures, interruption and/or breaches of confidentiality by unauthorized persons, and/or limited ability to respond to emergencies.
- 3) I understand that there will be no recording of any of the online sessions by either party. All information disclosed within sessions and written records pertaining to those sessions are confidential and may not be disclosed to anyone without written authorization, except where the disclosure is permitted and/or required by law.
- 4) I understand that the privacy laws that protect the confidentiality of my protected health information (PHI) also apply to telemental health unless an exception to confidentiality applies (i.e. mandatory reporting of child, elder, or vulnerable adult abuse; danger to self or others; I raise mental/emotional health as an issue in a legal proceeding).
- 5) I understand that if I am having suicidal or homicidal thoughts, actively experiencing psychotic symptoms or experiencing a mental health crisis that cannot be resolved remotely, it may be determined that telemental health services are not appropriate and a higher level of care is required.
- 6) I understand that during a telemental health session, we could encounter technical difficulties resulting in service interruptions. If this occurs, end and restart the session. If we are unable to reconnect within ten minutes, please call me at 503. If 0.1101 to discuss since we may have to re-schedule.

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7) I understand that my therapist may need to contact my emergency contact and/or appropriate authorities in case of an emergency.

Emergency Protocols

I need to know your location in case of an emergency. You agree to inform me of the address where you are at the beginning of each session. I also need a contact person who I may contact on your behalf in a life-threatening emergency only. This person will only be contacted to go to your location or take you to the hospital in the event of an emergency.

In case of an emergency, my location is:

and my emergency contact person's name, address, phone:

I have read the information provided above and discussed it with my therapist. I understand the information contained in this form and all of my questions have been answered to my satisfaction.

Signature of client/parent/legal guardian

Date

Signature of therapist

Date



HEALTH INSURANCE CLAIM FORM

IP CODE TELEPHONE (Include Area Code) () OTHER INSURED'S NAME (Last Name. First Name, Middle Initial) OTHER INSURED'S POLICY OR GROUP NUMBER OTHER INSURED'S DATE OF BIRTH SEX MM _ DD _ YY	HEALTH PLAN BLK LUNG (ID) 3. PATIENT'S BIRTH DATE SEX MM DD YY I DD YY G. PATIENT'S BIRTH DATE SEX MM F 6. PATIENT'S BIRTH DATE SEX MI F 6. PATIENT'S BIRTH DATE SEX MI F 6. PATIENT RELATIONSHIP TO INSURED Self Spouse Child Other 8. PATIENT STATUS Single Married Other Student 10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES NO DATE YES YES NO IOd. RESERVED FOR LOCAL USE S & SIGNING THIS FORM. elease of any medical or other information necessary or onyself or to the party who accepts assignment		t) LEPHONE (Include Area Code) () FECA NUMBER SEX M F OGRAM NAME NAME SEFIT PLAN? s, return to and complete item 9 a-d.
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INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse			
apply to this bill and are made a part thereof.)			

WCMS-1500CS

Brynna Levin Sibilla, M.S.W. Licensed Clinical Social Worker Blue Heron Chiropractic & Healing Arts Center 1934 N.E. Broadway Portland, OR 97232

Consent for Release of Confidential Information

I ______ authorize my therapist, Brynna Sibilla, LCSW, to disclose to and receive information from:

(name of person or institution)			
Address	·		
Phone number		·	-

The nature and extent of the information may include psychological, psychiatric, medical (including alcohol, drug abuse, HIV and/or AIDS information/testing results if applicable), educational, historical, legal, social, financial or employment.

It is understood that all information received by my therapist as a result of this authorization will be treated as confidential and will be used for the express purpose of diagnostic evaluation, treatment planning, case coordination, providing written and/or verbal evaluations, reports, recommendations, and/or

I have read the above, fully understand its contents having asked questions about anything that was unclear to me and am satisfied with the answer I have received.

This authorization is valid for one year from the date of the signature or until the termination of services and can be revoked by me at any time.

Х	Signature:	Date:
	Signature:	Date:
	Witness:	Date:

Brynna Sibilla, LCSW 1934 NE Broadway * Portland, OR 97232 503-280-1101

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW THIS NOTICE CAREFULLY.

Your health record contains personal information about you and your health. This information about you that may identify you and that relates to your past, present or future physical or mental health or condition and related health care services is referred to as Protected Health Information ("PHI"). This Notice of Privacy Practices describes how I may use and disclose your PHI in accordance with applicable law and the *NASW Code of Ethics*. It also describes your rights regarding how you may gain access to and control your PHI.

I am required by law to maintain the privacy of PHI and to provide you with notice of our legal duties and privacy practices with respect to PHI. I am required to abide by the terms of this Notice of Privacy Practices. I reserve the right to change the terms of our Notice of Privacy Practices at any time. Any new Notice of Privacy Practices will be effective for all PHI that I maintain at that time. I will provide you with a copy of the revised Notice of Privacy Practices by posting a copy on our website, sending a copy to you in the mail upon request or providing one to you at your next appointment.

HOW I MAY USE AND DISCLOSE HEALTH INFORMATION ABOUT YOU

For Treatment. Your PHI may be used and disclosed by those who are involved in your care for the purpose of providing, coordinating, or managing your health care treatment and related services. This includes consultation with clinical supervisors or other treatment team members. I will disclose PHI to any consultant only with your authorization. I may also contact you to remind you of your appointments or to provide information to you about treatment alternatives or other health-related benefits and services that may be of interest to you.

For Payment. I may use and disclose PHI so that I can receive payment for the treatment services provided to you. This will only be done with your authorization. Examples of payment-related activities are: making a determination of eligibility or coverage for insurance benefits, processing claims with your insurance company, reviewing services provided to you to determine medical necessity, or undertaking utilization review activities. If it becomes necessary to use collection processes due to lack of payment for services, I will only disclose the minimum amount of PHI necessary for purposes of collection.

For Health Care Operations. I may use or disclose, as needed, your PHI in order to support our business activities including, but not limited to, quality assessment activities, employee review activities, licensing, and conducting or arranging for other business activities. For example, I may share your PHI with third parties that perform various business activities (e.g., billing or typing services) provided I have a written contract with the business that requires it to safeguard the privacy of your PHI. For training or teaching purposes PHI will be disclosed only with your authorization.

<u>Required by Law.</u> Under the law, I must disclose your PHI to you upon your request. In addition, I must make disclosures to the Secretary of the Department of Health and Human Services for the purpose of investigating or determining our compliance with the requirements of the Privacy Rule.

<u>Without Authorization</u>. Following is a list of the categories of uses and disclosures permitted by HIPAA without an authorization. Applicable law and ethical standards permit us to disclose information about you without your authorization only in a limited number of situations.

As a social worker licensed in this state and as a member of the National Association of Social Workers, it is our practice to adhere to more stringent privacy requirements for disclosures without an authorization. The following language addresses these categories to the extent consistent with the *NASW Code of Ethics* and HIPAA.

NATIONAL ASSOCIATION OF SOCIAL WORKERS © Popovits & Robinson, P.C. 2010 DOCUMENT D2 Page 1 of 4 Child Abuse or Neglect. I may disclose your PHI to a state or local agency that is authorized by law to receive reports of child abuse or neglect.

Judicial and Administrative Proceedings. I may disclose your PHI pursuant to a subpoena (with your written consent), court order, administrative order or similar process.

Deceased Patients. I may disclose PHI regarding deceased patients as mandated by state law. A release of information regarding deceased patients may be limited to an executor or administrator of a deceased person's estate.

Medical Emergencies. I may use or disclose your protected health information in a medical emergency situation to medical personnel only in order to prevent serious harm. Our staff will try to provide you a copy of this notice as soon as reasonably practicable after the resolution of the emergency.

Family Involvement in Care. I may disclose information to close family members or friends directly involved in your treatment based on your consent or as necessary to prevent serious harm.

Health Oversight. If required, I may disclose PHI to a health oversight agency for activities authorized by law, such as audits, investigations, and inspections. Oversight agencies seeking this information include government agencies and organizations that provide financial assistance to the program (such as third-party payors based on your prior consent) and peer review organizations performing utilization and quality control.

Law Enforcement. I may disclose PHI to a law enforcement official as required by law, in compliance with a subpoena (with your written consent), court order, administrative order or similar document, for the purpose of identifying a suspect, material witness or missing person, in connection with the victim of a crime, in connection with a deceased person, in connection with the reporting of a crime in an emergency, or in connection with a crime on the premises.

Specialized Government Functions. I may review requests from U.S. military command authorities if you have served as a member of the armed forces, authorized officials for national security and intelligence reasons and to the Department of State for medical suitability determinations, and disclose your PHI based on your written consent, mandatory disclosure laws and the need to prevent serious harm.

Public Health. If required, I may use or disclose your PHI for mandatory public health activities to a public health authority authorized by law to collect or receive such information for the purpose of preventing or controlling disease, injury, or disability, or if directed by a public health authority, to a government agency that is collaborating with that public health authority.

Public Safety. I may disclose your PHI if necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public. If information is disclosed to prevent or lessen a serious threat it will be disclosed to a person or persons reasonably able to prevent or lessen the threat, including the target of the threat.

Research. PHI may only be disclosed after a special approval process.

<u>Verbal Permission.</u> I may also use or disclose your information to family members that are directly involved in your treatment with your verbal permission.

<u>With Authorization</u>. Uses and disclosures not specifically permitted by applicable law will be made only with your written authorization, which may be revoked.

YOUR RIGHTS REGARDING YOUR PHI

You have the following rights regarding PHI I maintain about you. To exercise any of these rights, please submit your

NATIONAL ASSOCIATION OF SOCIAL WORKERS © Popovits & Robinson, P.C. 2010 DOCUMENT D2 Page 2 of 4 request in writing to me at my address, above:

- **Right of Access to Inspect and Copy.** You have the right, which may be restricted only in exceptional circumstances, to inspect and copy PHI that is maintained in a "designated record set". A designated record set contains mental health/medical and billing records and any other records that are used to make decisions about your care. Your right to inspect and copy PHI will be restricted only in those situations where there is compelling evidence that access would cause serious harm to you. I may charge a reasonable, cost-based fee for copies. If your records are maintained electronically, you may also request an electronic copy of your PHI.
- **Right to Amend.** If you feel that the PHI I have about you is incorrect or incomplete, you may ask us to amend the information although I am not required to agree to the amendment. If I deny your request for amendment, you have the right to file a statement of disagreement with us. I may prepare a rebuttal to your statement and will provide you with a copy. Please contact the Privacy Officer if you have any questions.
- **Right to an Accounting of Disclosures.** You have the right to request an accounting of certain of the disclosures that I make of your PHI. I may charge you a reasonable fee if you request more than one accounting in any 12-month period.
- **Right to Request Restrictions.** You have the right to request a restriction or limitation on the use or disclosure of your PHI for treatment, payment, or health care operations. I am not required to agree to your request unless the request is to restrict disclosure of PHI to a health plan for purposes of carrying out payment or health care operations, and the PHI pertains to a health care item or service that you paid for out of pocket. In that case, I am required to honor your request for a restriction.
- **Right to Request Confidential Communication.** You have the right to request that I communicate with you about medical matters in a certain way or at a certain location.
- **Breach Notification.** If there is a breach of unsecured protected health information concerning you, I may be required to notify you of this breach, including what happened and what you can do to protect yourself.
- **Right to a Copy of this Notice.** You have the right to a copy of this notice.

COMPLAINTS

If you believe I have violated your privacy rights, you have the right to file a complaint in writing with me or with the Secretary of Health and Human Services at 200 Independence Avenue, S.W. Washington, D.C. 20201 or by calling (202) 619-0257. <u>I will not retaliate against you for filing a complaint.</u>

Notice of Privacy Practices

Receipt and Acknowledgment of Notice

Patient/Client Name:	 	
DOB:		
SSN:		

I hereby acknowledge that I have received and have been given an opportunity to read a copy of Brynna Sibilla, LCSWs' Notice of Privacy Practices. I understand that if I have any questions regarding the Notice or my privacy rights, I can contact her at 503-280-1101.

Signature of Patient/Client

Signature or Parent, Guardian or Personal Representative *

⁶ If you are signing as a personal representative of an individual, please describe your legal authority to act for this individual (power of attorney, healthcare surrogate, etc.).

The effective date of this Notice is March 2010.

Date

Date